

Detailed Terms and Conditions for BSNL GSM Products

Base Tariff:

- Base plans/tariff for the FRC106/107/108 to be modified from “Per second/minute plan PV74/75” to Advanced Per Minute/Second PV 94/95”.
- Base plans/tariff for the “PV186 /365 /485 /997 /999 /1699 /1999 /2399” changed to “Advance per minute plan PV94”.
- Base plans/tariff for the “PV153/429/666” to be changed to “Advance per minute plan PV94”.
- Customers migrated by PV-74 and PV-75 shall avail full talk value on Top-Ups Rs500,550,1000,1100,2000,3000and 5500 as special benefit.
- Special Benefit in BSNL Sixer plan: Full TalkValue in Top-Up for Rs 500, 550, 1000,1100,2000,3000 and 5500 only.

MNP:

- Rationalization of SMS charges for Short Code 1900 at Rs. 1.20 per SMS under GSM Mobile Services

Validity Expiry:

- The customers may recharge STVs/combo vouchers of MRP Rs.75 and above during GP-1 & GP-2 period and make the customers in active status under Per Minute/Per Second Plan with validity of the recharged STVs/ Combo Vouchers.
- After Expiry of Plan/Recharge Validity, The number will go to GP-1. Grace-1(GP-1) Period Only for 7 days w.e.f. 27.06.2019.After GP-1, Account will go to GP-2 (165 days). BSNL reserves the right to provide the plan benefits in a curtailed manner during the Grace Period.
- The automatic validity extension scheme for customers having balance more than or equal to “Plan voucher” amount, then Plan voucher amount is to be deduced and the customer to be reverted back to active in the same active plan with applicable freebies. This will continue without any change. If account balance is less than the PV Amount, then Rs.2 deducted from main balance on the first day of GP-I and revert the connection in active state for 3 days in the same active plan without any freebies. For Closed Pans, Rs 2 will be deducted and Connection will be reverted to Per Minute Plan.
- Unutilized free benefits will be forfeited at the expiry of current recharge of the plan.

Note: The subscriber has to recharge with Plan voucher after every “plan/recharge validity” period or any applicable recharge to avail the benefits under the. In case of recharge with applicable STV/Combo voucher, the validity of tariffs plan will be extended corresponding to validity of that STV/Combo voucher. In case of non-recharge with plan voucher or any applicable recharge at the end of validity period, BSNL reserves the right to provide the plan benefits in a curtailed manner during the grace period with GP-I of 7 days and GP-II of 165days. In case this recharge condition is not met, post the grace period, the services will be suspended.

- Restriction of Recharge of Top Up by customers in GP-II w.e.f. 29.08.2020
- Extension of the main account/PV validity by “validity of recharged STV” when recharged STV’s validity is more than present/ current PV validity. Otherwise present/ current PV validity will remain unchanged.
- The validity of all STVs (Data/Voice/SMS/ISD/Roaming etc)/Combo vouchers has been changed from “Days” to “Calendar Days” i.e. the validity will be upto 23:59 Hours of last day of validity irrespective of time of recharge on first day.

Unlimited Calls benefits

- Customer using more than 250minutes Outgoing minutes [(Local + STD + Outgoing Roaming) (On-net/Off-net) as per Unlimited recharge benefits] in a day will be charged at base plan tariff, after consumption of 250 minutes for the rest of the day till midnight 0.00hrs. Applicable for All STV/PV with Unlimited calling. After 250 minutes, Charging will be done as per base plan till Midnight 0.00 hrs.
- Unlimited free voice calls in Home and National Roaming Now including free calls while in MTNL network roaming area of Mumbai and Delhi (FUP of 250 Minutes /day applicable as before).
- The voice/SMS benefits under the Plan Voucher cannot be used for outgoing calls/SMS to premium numbers, IN numbers, international numbers and other chargeable short codes; the subscriber will be charged applicable tariffs for the same.

Unlimited SMS benefits

- All PV/STV having 100 SMS/day, will be also be applicable for SMS in Home and National roaming including MTNL network roaming area of Mumbai and Delhi . The SMS benefits (if any) under this voucher cannot be used for outgoing SMS to premium numbers, IN numbers, international numbers and other chargeable short codes; the subscriber will be charged applicable tariffs for the same. This voucher is intended only for personal use of included services. BSNL reserves the right to discontinue service immediately in case of misuse/ fraudulent use/ unauthorized telemarketing and commercial use. Unutilized free benefits will be forfeited at the expiry of current recharge of the plan.
- As per TRAI regulations every SMS beyond one hundred SMS per SIM per day shall be charged @ minimum 50p/SMS.

Unlimited Data benefits

- All STVs/PVs/combo vouchers offering free data with daily limit (like 1GB/day, 2GB/day...etc), data freebies is made unlimited with speed restriction to 40/80 kbps after daily data limits(wef 11.02.2019)
- Rationalization of Data charges @25p/MB under prepaid and postpaid GSM Services for all APNs of BSNL w.e.f 01.05.2019. Beyond free usage shall be deducted from the available balance in main account.

Welcome Offer

- Welcome Offer: Minimum of 350 MB free data (to be used within 30 days) on all New/MNP activations
- Scheme will be applicable for all pre-paid plans. Plans, wherein less than 350 MB free data is being given, shall be offered additional freebies in the above scheme to make the total freebies equal to 350 MB data. However, if any plan offers free data more than 350 MB, they will continue to get the same freebies without any change.

Standard Call rates

- For plan voucher 106/107/108/153/186/365/485/997 in National Roaming outgoing local calls Rs. 0.80/min. STD calls Rs. 1.15/min. SMS local Rs. 0.25/SMS National Rs. 0.38/SMS
- # Standard Voice Call rate for Advanced Per Second plan is Local OG @ 2p/s and STD OG @ 2.4p/s.
- # Standard Voice Call rate for Advanced per Minute plan is Local OG @ Rs 1/min and STD OG @ Rs 1.3/min.

SIM Replacement

- SIM replacement Cost reduced to Rs 50/- w.e.f. 01.01.2020.
- Free up-gradation/swap/replacement of 3G/2G SIMs by 4G SIMs in the areas/SSAs/part of SSAs where 4G network is being rolled out. Offer till 31.03.2021.

Caller Tune or PRBT (Personalized Ring Back Tone):

- Now Get Unlimited Song Change option with Caller Tune service. Subscribers who have subscribed BSNL Caller tune through STV bundling or who are paying Rs 12/- per Month for Caller Tune will get Unlimited Song Change of Caller Tune without any extra cost.

Roaming in Vodafone (VLMN) in Delhi under Prepaid mobile services:

- BSNL Customers while in Roaming in Delhi will be charged as per standard roaming rates. Outgoing Voice call (Local)Rs0.80/min, (STD) Rs1.15/min and SMS (Local)Rs0.25, (STD) Rs0.38, and DATA tariff for inter circle roaming with M/s Vodafone for "BSNL as a Seeker" in Delhi @0.25p/10KB.
- The incoming voice call for BSNL customer roaming in Delhi with M/s Vodafone as VLMN will be charged @0.45/minute.
- Any type of STV including data STVs will not be applicable for BSNL customer roaming in Delhi with M/s Vodafone as VLMN.

Uniform charging of the Pre-paid Vouchers (STV/Plan voucher/Combo voucher) on MRP, irrespective of mode of recharge/point of sales (POS) w.e.f 31.01.2018:

- Charging of the Prepaid Vouchers (STV/Plan voucher/Combo voucher) be done uniformly at MRP, irrespective of mode of recharge/Point of Sale like C-Top-Up, physical voucher, BSNL online recharge portal, BSNL app, e-franchisee and Self care recharge etc.

Incoming while Roaming in BSNL network PAN INDIA:

- Free incoming voice call facility while in National Roaming has been regularized.